



5th January 2021

Dear Duncan,

I have considered the request for a life extension on the following products:

Code	Description	Quantity	BBD
076374	Tiramisu Slice	23	27/02/2021

As a representative of The Handmade Cake Company, I authorise the extension of the shelf life of the above products by a further 6 months. This is on the condition that boxes have been stored sealed and continuously in frozen storage (-18°C) and have not been subjected to temperature fluctuation.

So long as the product is correctly stored and the packaging is intact, the product safety will not be compromised. However, there may be slight deterioration of organoleptic attributes and longer storage of the product does increase the chances of sugar or fat bloom occurring on the products. While we are confident that the quality of the products will remain at a good standard, the Handmade Cake Company will not accept quality complaints on extended lines beyond their original shelf lives.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'MJ', is shown on a light blue background.

Michael John
Technical Manager