

Privacy Policy

We are committed to Protecting your Privacy and we therefore ask that you please read our Privacy Policy before providing us with any Personal Information.

1. Our use of your personal information

M J Baker Foodservice Limited, (Company No.3672718) has its registered office at 21 Fairfax Road, Heathfield Industrial Estate, Newton Abbot, Devon, TQ12 6UD.

M J Baker Foodservice and such other organisations which assist us in providing services to you will use Information which you provide to us ('Personal Information') to provide and enhance our services to you.

Other purposes for which we may use your Personal Information include dealing with enquiries, tailoring our services to your requirements, preferences, market research and competitions.

Occasionally, we may also wish to use your Personal Information to inform you about goods, services, promotions or competitions which we think may interest you.

2. When might we disclose your Personal Information to others?

Please be assured that except for the reasons listed below, we will not disclose your Personal Information to others.

The only circumstances where your Personal Data may be disclosed to others is:

- Where we are required to do so by the Courts or to comply with other legal, statutory and/or regulatory obligations including accounting and taxation requirements;
- To prevent and/or detect crime;
- For credit reference, assistance with debt collection and debt tracing purposes;

3. Obtaining further details

If you would like further details of who we share your Personal Information with and for which purposes, please contact us at dataprotection@mjbakerfoodservice.co.uk.

4. Monitoring

Please note that if you communicate with us electronically, including by e-mail, telephone or fax, this communication may be randomly monitored and/or recorded to protect the interests of our business and our customers. This includes for the purposes of maintaining customer/service quality standards, detection of and/or prevention of crime and to ensure that our employees comply with legal obligations and our policies and procedures (including our customer relations practices).

5. Hyperlinks

We may provide hyperlinks from our web site ('the Site') to web sites of other organisations including websites of associated companies. Please note that this Privacy Policy applies only to our web site and that we are not liable for the contents of linked web sites or any transactions carried out with organisations operating those web sites.

6. External information sources

We may on occasion obtain Personal Information from external sources such as credit reference agencies. We may use this information for the purposes of improving the quality of our services to you.

7. Requests for access to Personal Information

We are happy to provide you with details of the Personal Information, which we process about you.

To protect our customers' personal information, we follow strict storage and disclosure procedures, which means that we will require proof of identity from you prior to disclosing such information. Please direct any such request to dataprotection@mjbakerfoodservice.co.uk or by post to the Data Protection Officer, M J Baker Foodservice Limited, 21 Fairfax Road, Heathfield Industrial Estate, Newton Abbot, Devon TQ12 6UD.

8. Information updates

Please help us to keep your Personal Information current and accurate by contacting us at dataprotection@mjbakerfoodservice.co.uk or by post at M J Baker Foodservice Limited, 21 Fairfax Road, Heathfield Industrial Estate, Newton Abbot, Devon TQ12 6UD if your Personal Information is or becomes inaccurate and/or out-of-date.

9. Security

We always take appropriate measures to safeguard the Personal Information we hold from unauthorised access or improper use.

As you may be aware, no data transmission over the internet can be entirely secure. As a result, while we will always use reasonable endeavours to protect your Personal Information, we cannot guarantee the security of your Personal Information and the use of our Site (including the e-mail facilities) is at your own risk.

10. Changes to this policy

We may change this Privacy Notice from time to time and we request that you refer to our web site on a regular basis to ensure that you are aware of our most recent Policy.